



Creative Castle, 70, Sampatrao Colony, Productivity Road, Baroda, 390007.

**Annexure A
Escalation Matrix**

| Details of | Contact Person | Address | Contact No. | Email Id | Working hours |
|--------------------------|-----------------------|---|--------------------|-------------------------------|----------------------------|
| Client Servicing | Mr. Pradeep Patel | 70, Sampatrao Colony Productivity Road, Vadodara-390 007 | 9825458503 | cdsl_mcl@yahoo.com | 10.00 a.m to 6.00 P.m. |
| Head of Client Servicing | Mr. Devang Chaudhari | | 9428305814 | | |
| Compliance Officer | Mr. Kalpesh J. Shah | | 9925033583 | compliance@marketcreators.net | 11.00 a.m. to 6.00 p.m. |
| CEO | Mr. Kalpesh J. Shah | | 9925033583 | compliance@marketcreators.net | |

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